GOVT. D.B. GIRLS' P.G. AUTONOMOUS COLLEGE, RAIPUR (CHHATTISGARH)

A REPORT ON

STUDENTS' FEEDBACK ON COLLEGE GOVERNANCE

2023-24

Content: -

1. Objectives

2. Students Detail

3. Analysis of Survey

4. Findings and Survey Results

5. Action Taken Report

1. Objectives-

Feedback loop is an essential component of an evolving system. The College has continuously been trying to adapt to the needs of the youth enrolled as students. Improvement and reforms have been witnessed in many aspects and such changes have been a regular feature of college governance.

However, it is extremely important to learn about actual student experience due to such reforms. The College has established a robust feedback system involving the stakeholders, in order to learn about the efficacy of reforms and process improvement.

Perception of students about college governance has been gathered through the current survey in order to get students' feedback on overall governance of the College. The survey is supposed to help in improving student experience and continuing as a student friendly institution.

We implemented on-line survey through Google form during the month of February 2024- to December-2024.

2. Students Detail

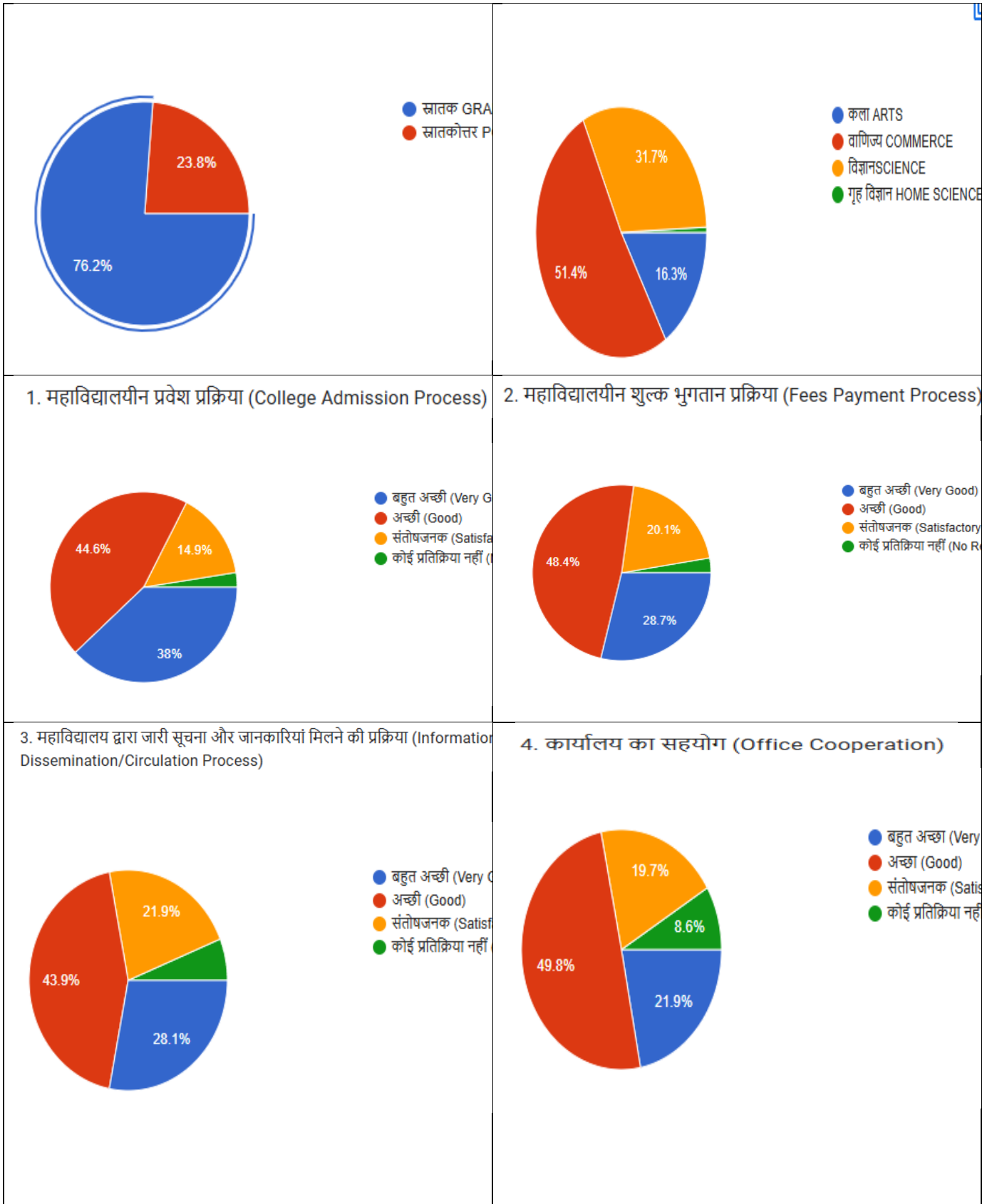**Total No. Of Responses-1,060**

U.G. Students- 76%

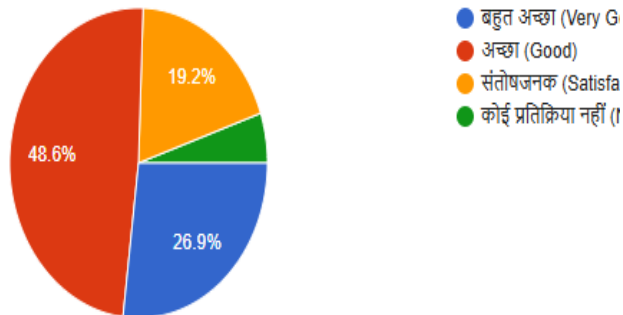P.G. Students - 24%

Arts Students - 51%

Science Students -31%
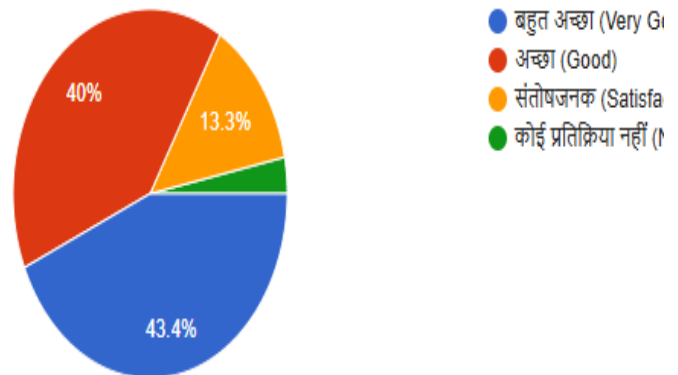
Commerce Students -16%

Others- 02%

3. Analysis of Survey

Legend (top-left pie): स्नातक GRA… / स्नातकोत्तर P…
Values: 76.2%, 23.8%

Legend (top-right pie): कला ARTS / वाणिज्य COMMERCE / विज्ञान SCIENCE / गृह विज्ञान HOME SCIENCE
Values: 31.7%, 51.4%, 16.3%

1. महाविद्यालयीन प्रवेश प्रक्रिया (College Admission Process)

Legend: बहुत अच्छी (Very G…) / अच्छी (Good) / संतोषजनक (Satisfa…) / कोई प्रतिक्रिया नहीं (…
Values: 44.6%, 14.9%, 38%

2. महाविद्यालयीन शुल्क भुगतान प्रक्रिया (Fees Payment Process)

Legend: बहुत अच्छी (Very Good) / अच्छी (Good) / संतोषजनक (Satisfactory) / कोई प्रतिक्रिया नहीं (No R…
Values: 20.1%, 48.4%, 28.7%

3. महाविद्यालय द्वारा जारी सूचना और जानकारियां मिलने की प्रक्रिया (Information Dissemination/Circulation Process)

Legend: बहुत अच्छी (Very …) / अच्छी (Good) / संतोषजनक (Satisf… / कोई प्रतिक्रिया नहीं (…
Values: 21.9%, 43.9%, 28.1%

4. कार्यालय का सहयोग (Office Cooperation)

Legend: बहुत अच्छा (Very… / अच्छा (Good) / संतोषजनक (Satis… / कोई प्रतिक्रिया नहीं…
Values: 19.7%, 8.6%, 49.8%, 21.9%

6. मूल्यांकन व्यवस्था (Evaluation System)

- बहुत अच्छा (Very G...)
- अच्छा (Good)
- संतोषजनक (Satisfa...)
- कोई प्रतिक्रिया नहीं (...)

19.2%
48.6%
26.9%

5. प्राध्यापकों द्वारा मार्गदर्शन एवं सहायता (Guidance and Support by Professors)

- बहुत अच्छा (Very G...)
- अच्छा (Good)
- संतोषजनक (Satisfa...)
- कोई प्रतिक्रिया नहीं (...)

40%
13.3%
43.4%

7. ग्रंथालय व्यवस्था (Library System)

- बहुत अच्छा (Very G...)
- अच्छा (Good)
- संतोषजनक (Satisfa...)
- कोई प्रतिक्रिया नहीं (...)

18.3%
49.3%
26%

8. हॉस्टल में रैगिंग की रोकथाम (Prevention of Ragging in Hostels)

- बहुत अच्छा (Very G...)
- अच्छा (Good)
- संतोषजनक (Satisfa...)
- कोई प्रतिक्रिया नहीं (...)

8.6%
36.7%
16.7%
38%

9. परिसर में रैगिंग की रोकथाम (Prevention of Ragging in the Campus)

- बहुत अच्छा (Very Good...)
- अच्छा (Good)
- संतोषजनक (Satisfacto...)
- कोई प्रतिक्रिया नहीं (No...)

अच्छा (Good)
163 (36.9%)
9%
7%
47.1%

10. शिक्षणेत्तर गतिविधियों का संचालन (EXTRA CURRICULLER ACTIVITIES NSS, NCC,REDCROSS,SPORTS,CULTURAL)

- बहुत अच्छा (Very Goo...)
- अच्छा (Good)
- संतोषजनक (Satisfacto...)
- कोई प्रतिक्रिया नहीं (No...)

13.3%
46.6%
7.2%
32.8%
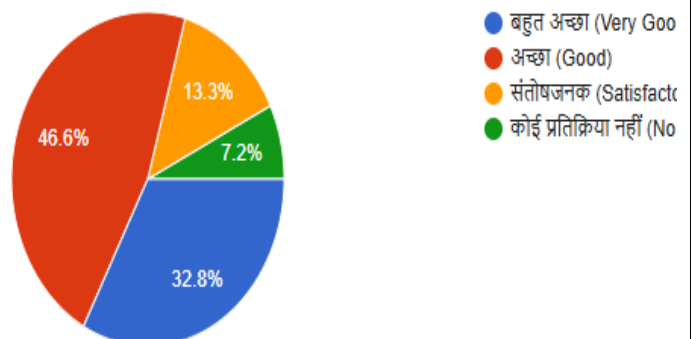
11. महाविद्यालय में स्वच्छता का स्तर STATUS OF CLEANILINESS OF COLLEGE
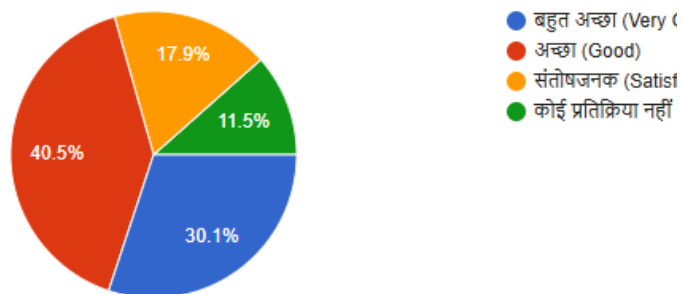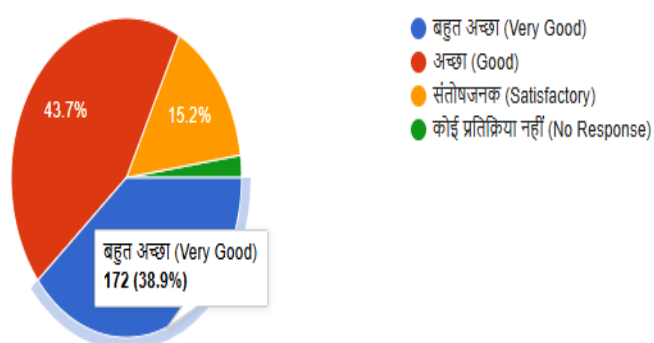
- बहुत अच्छा (Very (
- अच्छा (Good)
- संतोषजनक (Satisf
- कोई प्रतिक्रिया नहीं

17.9%
11.5%
40.5%
30.1%

12. महाविद्यालय में पेयजल व्यवस्था DRINKING WATER FACILITY IN COLLEGE

- बहुत अच्छा (Very Good)
- अच्छा (Good)
- संतोषजनक (Satisfactory)
- कोई प्रतिक्रिया नहीं (No Response)

43.7%
15.2%

बहुत अच्छा (Very Good)
172 (38.9%)

13. कैंटीन व्यवस्था Canteen facility

- बहुत अच्छा (Very Good)
- अच्छा (Good)
- संतोषजनक (Satisfactory)
- कोई प्रतिक्रिया नहीं (No Res

20.8%
46.6%
28.5%

14. छात्रा कॉमन रूम व्यवस्था Student common room facility

- बहुत अच्छा (Very Good
- अच्छा (Good)
- संतोषजनक (Satisfactor
- कोई प्रतिक्रिया नहीं (No F

18.6%
14.9%
43%
23.5%

15. छात्रावास सुविधा Hostel facility

- बहुत अच्छा (Very (
- अच्छा (Good)
- संतोषजनक (Satisf
- कोई प्रतिक्रिया नहीं (

12.4%
15.2%
48.2%
24.2%

16. महाविद्यालय छात्र संघ मनोनयन /चुनाव प्रक्रिया Students' Union Nomination/Election

- बहुत अच्छा (Very Goo
- अच्छा (Good)
- संतोषजनक (Satisfact
- कोई प्रतिक्रिया नहीं (No
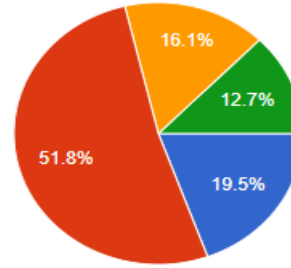
17%
17.6%
46.2%
19.2%

7
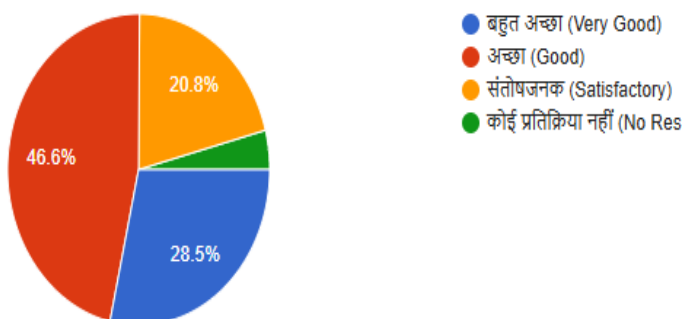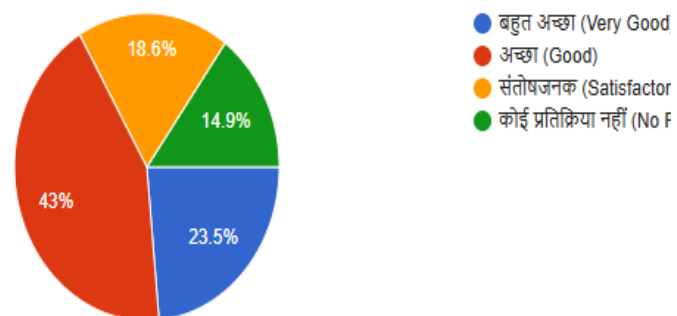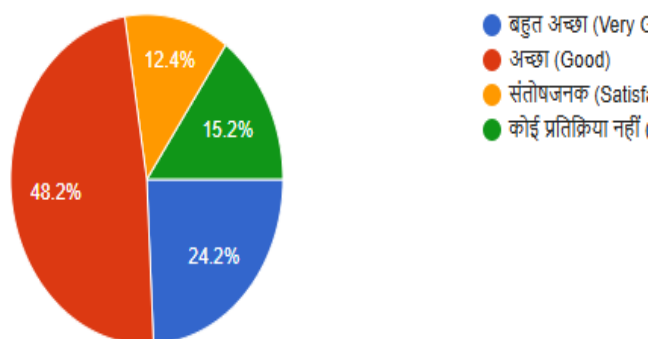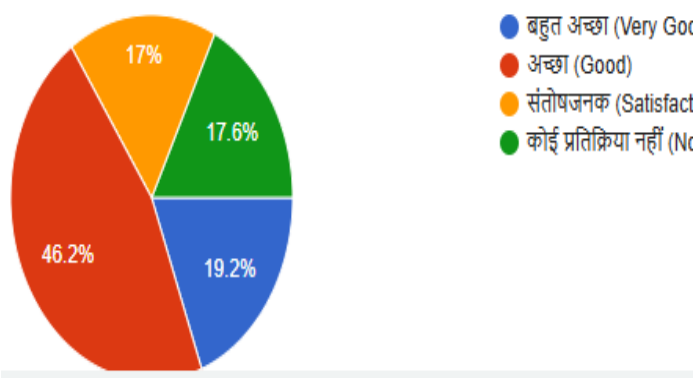
17. समस्त छात्राओं के साथ महाविद्यालय परिवार का व्यवहार Behaviour of College staff with students
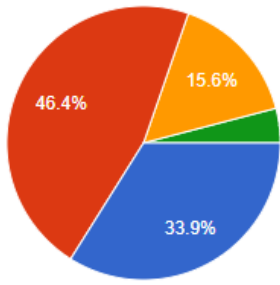
- बहुत अच्छा (Very Good)
- अच्छा (Good)
- संतोषजनक (Satisfactory)
- कोई प्रतिक्रिया नहीं (No R)

46.4%
15.6%
33.9%

18. शिकायत निवारण प्रणाली Grievance redressal system

- बहुत अच्छा (Very
- अच्छा (Good)
- संतोषजनक (Satis)
- कोई प्रतिक्रिया नहीं

16.1%
12.7%
51.8%
19.5%

4. Findings and Survey Results

क.	अभिमत बिंदु (POINTS)	अभिमत (Response)%				REMARK बहुत अच्छी) Very Good) + अच्छी) Good)
		बहुत अच्छी)Very Good)	अच्छी)Good)	संतोषजनक)Satisfactory)	कोई प्रतिक्रिया नहीं (No Resp.)	
1	महाविद्यालयीन प्रवेश प्रक्रिया (College Admission Process)	45	45	10	00	**90**
2	महाविद्यालयीन शुल्क भुगतान प्रक्रिया (Fees Payment Process)	36	54	10	00	**90**
3	महाविद्यालय द्वारा जारी सूचना मिलने की प्रक्रिया (Information Circulation Process)	30	45	19	06	**75**
4	कार्यालय का सहयोग (Office Cooperation)	35	48	13	04	**83**
5	प्राध्यापकों द्वारा मार्गदर्शन एवं सहायता (Guidance and Support by Professors)	51	36	11	02	**87**
6	मूल्यांकन व्यवस्था (Evaluation System)	31	52	14	03	**83**
7	ग्रंथालय व्यवस्था (Library System)	33	43	19	05	**76**
8	हॉस्टल में रैगिंग की रोकथाम (Prevention of Ragging in Hostels)	44	37	06	13	**81**
9	परिसर में रैगिंग की रोकथाम (Prevention of Ragging in the Campus)	49	37	06	08	**86**
10	शिक्षणेत्तर गतिविधियों का संचालन (Extra-Curricular Activities Like-NSS, NCC, Redcross, Sports, Cultural)	40	48	09	03	**88**
11	महाविद्यालय में स्वच्छता का स्तर Status Of Cleanliness Of College	50	40	09	01	**90**
12	महाविद्यालय में पेयजल व्यवस्था Drinking Water Facility In College	45	44	09	02	**89**
13	कैंटीन व्यवस्था Canteen facility	42	46	11	01	**88**
14	छात्रा कॉमन रूम व्यवस्था Student common room facility	30	50	14	06	**80**
15	छात्रावास सुविधा Hostel facility	36	46	-	08	**82**
16	महाविद्यालय छात्र संघ मनोनयन/ चुनाव प्रक्रिया Students' Union Nomination/Election process	28	51	14	09	**79**
17	समस्त छात्राओं के साथ महाविद्यालय परिवार का व्यवहार Behavior of College staff with students	45	44	13	02	**89**
18	शिकायत निवारण प्रणाली Grievance Redresser System	29	49	15	07	**78**

5. Action Taken Report-

The feedback of students on college governance were collected and analyzed.

On the basis of analysis report following action were taken by IQAC-

1. . The college has created mentor- mentee group in social Medea for circulation of information to students.

2. The college Grievance Redressal cell promptly addresses every complaint and tries resolve it as soon as

possible.

3. The washroom cleanliness is regularly monitored and maintained.

4. The library facility for students has been increased.

5. Online admission process has been started.

6. Online fee payment for students has been started.

7. The garden and lawn facilities have been improved

8. Online resources for study have been provided.

9. In order to ensure contactless facilities, most administrative tasks as digitized.

10. Students are encouraged to participate in cleanliness drive for the campus.

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PRINCIPAL
DR. KIRAN GAJPAL